

TERMS & CONDITIONS – SERIOUSLY GREEN LTD

These terms and conditions apply to the use of any of the websites owned and operated by Seriously Green Ltd. By accessing this website, you agree to be bound by the terms and conditions set out below. If you do not agree to be bound by these terms and conditions, you may not use or have access to this website. If you have any questions, please contact us at enquiries@seriouslygreen.co.uk.

About us:

The website www.seriouslygreen.co.uk is owned and operated by Seriously Green Ltd:

- Company No. 09097339 (registered in England)
- VAT registration no. 190 1286 19
- Registered address: Pointer Dog House, Hethersgill, Carlisle, Cumbria CA6 6HW

Making a contract with us:

When you place an order with us, you are making an offer to buy goods. We will send you an e-mail to confirm that we have received your order.

We cannot guarantee that products will always be available. Stock indications are provided on the website, however, such indications may not be accurate if we have received a high volume of orders for a particular product that day.

In the unlikely event that the goods are no longer available, or that we have made a pricing mistake, we will advise you of this. You will not receive an e-mail confirming acceptance of your order, and there will be no contract between us.

Images of products on the website are for illustrative purposes only. Your goods may vary slightly from the image shown on the website and will not include any of the pictured accessories, unless stated in the specification of the goods. Whilst goods may be shown in groups only those items listed specifically in the order will be included. Group photographs are examples of goods with others for the purpose of scaling and explanation.

We have made every effort to display as accurately as possible the colours of our products that appear on this website. However, we cannot guarantee that your monitor's display of any colour will accurately reflect the colour of the actual goods.

Whilst we try to be as accurate as possible, all information provided is approximate and is provided in good faith.

By placing an order with us, you agree to and accept these terms, as well as our privacy policy and the terms of website use.

This contract is covered by English law.



How to place an order:

You can use our website to place an order by selecting the product you wish to buy and adding it to your basket. Items you do not require can be removed from your basket at any time.

If for any reason prices are incorrect on the website at the point of ordering and you have been over-charged or under-charged you will be emailed within 24 hours and given the option to pay the difference or cancel the order.

The buyer assumes responsibility for the goods being suitable for the purpose for which they are being purchased.

Shipping charges will be shown prior to you placing your order, you may be asked to clarify your location to accurately calculate postage costs.

You will be required to pay for the goods in full at the time of ordering.

We use secure payment facilities for online purchases. You can pay for your order by Credit or Debit card, Apple Pay or Google Pay

Any promotional prices only apply during the period stated.

All prices quoted on our website are in UK pounds sterling and include Value Added Tax at the current rate.

Once your order has been confirmed, changes may not be possible or may incur additional charges or delays.

Once your order is processed we will notify you via email.

Delivery and shipping charges:

Postage and packaging charges are as per the charges displayed when you place an order or as shown on the confirmation of order.

Goods will be dispatched as soon as is possible after order processing is completed.

If you change the delivery address once the goods have been dispatched to you we will not be able to recall or redirect the goods, it will be your responsibility to collect the goods from the original address provided.

Your order will be shipped once: (a) payment has been approved; and (b) your delivery/billing address has been verified. Delivery costs are as stated on all orders placed. Returns are charged at cost to the customer unless faulty or the product differs from the advertised product. Products will typically be delivered via Hermes.

Once goods are delivered to the delivery address stated, responsibility for your purchased product(s) passes to you.

Please see separate ***Delivery & Returns policy*** for full details.

**Force Majeure:**

We will not be held responsible for any delay or failure to comply with our obligations under these Conditions if the delay or failure arises from any cause which is beyond our reasonable control. Examples of such delays or failures may include strike action or failure by our delivery companies to deliver your products on time due to exceptional circumstances such as, but not limited to, strike action, hazardous weather conditions or accident.

Use of the website:

You are permitted to use our website for your own purposes and to print and download material from this website provided that you do not modify any content without our consent. Any and all material on this website must not be republished online or offline without our permission.

The copyright and other intellectual property rights in all material on this Website are owned by us or our suppliers and must not be reproduced without our prior consent.

With the exception of personally identifiable information, the use of which is covered under our Privacy Policy, any material you send or post to this website shall be considered non-proprietary and not confidential. Unless you advise to the contrary, we will be free to copy, disclose, distribute, incorporate and otherwise use such material for any and all purposes.

When using this website you shall not post or send to or from this website any material for which you have not obtained all necessary consents, is discriminatory, obscene, pornographic, defamatory, liable to incite racial hatred, in breach of confidentiality or privacy, which may cause annoyance or inconvenience to others, which encourages or constitutes conduct that would be deemed a criminal offence, give rise to a civil liability, or otherwise is contrary to the law in the United Kingdom.

We take all reasonable steps to ensure that this website is available 24 hours every day, 365 days per year. However, websites do sometimes encounter downtime due to server and, other technical issues. Therefore, we will not be liable if this website is unavailable at any time.

Any links to third party websites located on this website are provided for your convenience only. We have not reviewed each third party website and have no responsibility for such third party websites or their content.

If you would like to link to this Website, you may only do so on the basis that you link to, but do not replicate, any page on this website and you do not in any way imply that we are endorsing any services or products unless this has been specifically agreed with us. If you choose to link to our website in breach of this clause, you shall fully indemnify us for any loss or damage suffered as a result of your actions.

We take all reasonable steps to ensure that the information on this website is correct. However, we do not guarantee the correctness or completeness of material on this website. Neither we nor any other party (whether or not involved in producing, maintaining or delivering this website), shall be liability or responsible for any kind of loss or damage that may result to you or a third party as a result of your or their use of our website. This exclusion shall include servicing or repair costs and, without limitation, any other direct, indirect or consequential loss.

These Terms & Conditions shall be governed by and construed in accordance with English law.